Hospital Peer Review
2000 Index

Accreditation
The state of continuous survey readiness: Is your facility ready for callers? DEC:157
Spotlight on standards: What's important for 2001, DEC:160
Information management, central to JCAHO surveys, DEC:161
Surveyors look for well-designed processes, DEC:162
Aid survey preparation with management principles, DEC:168
JCAHO drafts error reduction standards, NOV:147
New discharge planning standards are issued, NOV:149
JCAHO manual sports new look, new options, NOV:154
JCAHO develops standards for office surgery, NOV:155
JCAHO considers new standards to reduce errors, OCT:133
JCAHO may alter patient privacy rules, OCT:133
JCAHO cutting jobs because of BBA fallout, OCT:134
JCAHO offers pain resource, OCT:134
JCAHO will use HCFA restraint rule, OCT:138
Peer review: Complying with JCAHO's standards, OCT:139
Assessing JCAHO's core measures for surgery, SEP:118
Competency assessments: Handling them effectively, SEP:124
Look out: Joint Commission could come every 18 months, AUG:101
JCAHO alters its sentinel event policy, AUG:103
Joint Commission, OSHA partner on education, AUG:111
HCFA overrules JCAHO restraint standard, JUL:88
JCAHO issues revised restraint standards, JUN:73
How to meet JCAHO's pastoral care standards, JUN:79
JCAHO publishes guide to sentinel events, JUN:83
Credentialing becomes a priority for JCAHO, MAY:60
JCAHO begins surveying for new pain standards, MAY:67
Joint Commission veers from hard-line approach, MAR:36
To be effective, balance leadership and team focus, JAN:6
JCAHO hikes survey fees, scraps decision category, JAN:15

Clinical health care
New system cuts heart attack detection time, AUG:110
NSAIDs in elderly patients increase their risk of CHF, JUL:99
Study finds 33% of ICU patients malnourished, APR:55
Involve physicians and coders in measuring and improving clinical outcomes, FEB:17

Computer systems/Internet
Move to electronic health records to speed up, NOV:153
Web site lists 9 'triggers', OCT:138
Software helps prepare for CCM, OCT:143
Final rule exempts data bank from Privacy Act, SEP:127
Web site will let providers bid on patient care, AUG:111
Confidential data loss through e-mail up 170%, AUG:112
On-line background checks available, JUN:83
Site provides credentialing verification service, JUN:83
Root-cause software: Look before you leap, MAR:34
House OKs standards for electronic records, FEB:27
VA uses Web to share best practice lessons, JAN:4
How to set up your own knowledge-sharing site, JAN:5

Corporate compliance
Corporate compliance: Get ready for health care quality's new frontier, NOV:145
Hospital settles $1.3M transfer discharge case, JUL:89
Tool checks background, sanction reports on doctors, JUL:100
AHCPR promises to improve research oversight, FEB:28
Make quality a key part of hospital compliance, JAN:14

Credentialing (Peer review)
How to assure appropriate peer evaluations, NOV:150
Peer review: Complying with JCAHO's standards, OCT:139
Site provides credentialing verification service, JUN:83
Credentialing becomes a priority for JCAHO, MAY:60
The design and function of a peer review process, MAY:61
Is your medical staff office worth more than you know? MAY:62
What you need to know before you talk to a CVO, FEB:25
Hospitals won't be able to access HIPAA data bank, JAN:1
Hospital access bill stalled in Senate, JAN:3

Discharge planning
New discharge planning standards are issued, NOV:149
Do patients suffer if social work role is diluted? OCT:135
Take off the blinders, social workers advised, OCT:137
Discharge kits boost patient satisfaction 65%, SEP:121
Hospital settles $1.3M transfer discharge case, JUL:89
On-line reservation system brings DP into 21st century, APR:47
'Cultural competency tool' aimed at reducing barriers, APR:49
Discharge planning process identified as 'area of need,' APR:50
Are patients protected when health plans take role in care? JAN:7
Discharge planning got boost from HMOs? JAN:9

Need back issues? Call our order department at (800) 688-2421; inside Georgia (404) 262-7436.

Copyright © 2000 American Health Consultants®.

Consumers tuning in to plans' quality ratings, JAN:9
HHS grants promote nursing home quality, JAN:10

Health care finance
AHQA report highlights shifting role of PROs, DEC:170
OPPS begins with shaky start and mixed reviews, OCT:131
Knowledge of denials is power for hospitals, SEP:125
Continued financial woes for hospitals, study finds, SEP:126
'Honest mistakes' won't be criminalized with OPPS, SEP:128
HCFA delays outpatient PPS implementation, JUL:89
Final APC rule soothes critics — but experts warn there's hard work ahead, MAY:57
Outpatient procedures may be costing you millions, APR:44
APCs will make accurate documentation more crucial, FEB:21

Health Care Financing Administration
HCFA delays enforcement of provider-based rule, NOV:152
OPPS begins with shaky start and mixed reviews, OCT:131
HCFA places updated training manuals on-line, OCT:143
HCFA finalizes COPs with grievance guidelines, AUG:104
HCFA overrules JCAHO restraint standard, JUL:88
HCFA delays outpatient PPS implementation, JUL:89
Final APC rule soothes critics — but experts warn there's hard work ahead, MAY:57
Making sense of HCFA's restraint rules, APR:52

HIPAA
Six groups agree to HIPAA standard-setting protocol, JUL:98
HIPAA security standards: Is your facility ready? MAY:64
Cost of privacy rules could dwarf Y2K, experts say, MAR:29

ORYX
Education key to helping administrators accept ORYX, JUL:85
Use ORYX to achieve your quality improvement goals, JUN:74
New ORYX measures mean more work for you, MAR:32
The Joint Commission's 25 new ORYX measures, MAR:33

Patient safety
JCAHO drafts error reduction standards, NOV:147
JCAHO considers new standards to reduce errors, OCT:133
Developing an effective patient safety policy, AUG:108
Multidisciplinary system improves drug error reports, JUL:98
Quality departments key to solving medical error crisis, JUN:69
One system's jump-start on tackling patient safety, JUN:72
Does your facility have a 'patient-safe' climate? JUN:80
PROs may spearhead error reporting initiative, APR:41
The Clinton error reduction plan: Key points, APR:43

Patient satisfaction
Block scheduling aids efficiency, cuts turnover, SEP:119
Discharge kits boost patient satisfaction 65%, SEP:121
How to manage patient grievances, MAR:37
How to formalize your grievance response, FEB:23
When does a complaint become a grievance? JAN:12

Quality-Co$t Connection
Surveyors look for well-designed processes, DEC:162
How to assure appropriate peer evaluations, NOV:150
Peer review: Complying with JCAHO's standards, OCT:139
How to tell if your QM department measures up, SEP:116
Developing an effective patient safety policy, AUG:108
Uncover root causes with E&CF charts, JUL:96
Does your facility have a 'patient-safe' climate? JUN:80
Analyze process changes to identify system failures, MAY:65
Continuity of care means better instruction on meds, APR:53
How to manage patient grievances, MAR:37
How to formalize your grievance response, FEB:23
When does a complaint become a grievance? JAN:12

Quality improvement
New study challenges the value of reducing patients' length of stay, OCT:129
A day less LOS saves little, study says, OCT:138
How to win, hold support for measurement initiatives, OCT:140
QI teams streamline perioperative practices, OCT:142
Simplifying the balanced scorecard for a better picture of performance, SEP:113
Four perspectives of a balanced scorecard, SEP:115
How to tell if your QM department measures up, SEP:116
The ethics of quality: Is there a problem? AUG:106
Quality departments key to solving medical error crisis, JUN:69
Use ORYX to achieve your quality improvement goals, JUN:74
Outpatient procedures may be costing you millions, APR:44
Achieve balance from your scorecard strategy, APR:45
Tips on implementing a Balanced Scorecard, APR:51
Report cards don't reflect patient variance, MAR:39
Involve physicians and coders in measuring and improving clinical outcomes, FEB:17
VA uses Web to share best practice lessons, JAN:4
How to set up your own knowledge-sharing site, JAN:5
Make quality a key part of hospital compliance, JAN:14